

# Important Updates to our Agreements and URL Terms

Hello! We have made changes to certain agreements and URL terms related to our products and solutions ("Solutions"). Here is a summary of the most notable and material changes to the following documents:

- Solutions Agreement ("SA");
- Managed Detection and Response ("MDR") Solutions Terms; and
- Managed Security Awareness ("MSA") Solutions Terms; and
- Managed Risk ("MR") Solutions Terms.

This is not an exhaustive summary of the changes. To see all of the changes, please read the Solutions Agreement [here](#), and the MDR/MR/MSA Solutions Terms [here](#) (if needed, please contact [legal@arcticwolf.com](mailto:legal@arcticwolf.com) for the password to access).

In addition, we've made updates to our Cyber JumpStart Portal Subscription Agreement. If you are entitled to use any of the Modules within the Portal, we encourage you to review the updated terms [here](#).

The updates to the agreements and URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms. Please note that throughout each of the documents, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

## SA Updates:

- We have made structural changes to the SA to align the Solution specific terms within the applicable Solutions Terms and have adjusted the contract precedence accordingly.
- If you purchase our Solutions through an Authorized Partner, we have clarified what terms should be contemplated in your terms with such Authorized Partner.
- We contemplate terms for two offerings, Cyber Resilience Assessment ("CRA") and the Security Operations Warranty, should you be entitled to use or benefit from those offerings.
- We have updated the choice of law/venue terms to better align with our global customer base. Certain other changes were made throughout the SA to accommodate such country specific legal needs.
- We have updated the Confidentiality provision to help with our contract administration with our customers.
- We have updated the terms related to the California Consumer Privacy Act to comply with language requirements within the Act.
- We expanded the list of countries for which we will indemnify for third party intellectual property infringement indemnification claims.
- We have clarified our data deletion practices by Solution.
- We have clarified our use of your name and logo, should you permit us to use it.
- We have added language which would allow you to use new products we may offer during your subscription term.

## MDR Solutions Terms:

- We have moved the components of the MDR Solution from the SA to the MDR Solutions Terms.
- We have updated or clarified naming references within the MDR Solutions Terms.
- We have added additional product offerings to the MDR Solution.

## MR Solutions Terms:

- We have moved the components of the MR Solution from the SA to the MR Solutions Terms.
- We have updated or clarified naming references within the MR Solutions Terms.

- We have added additional product offerings to the MR Solution.

*MSA Solutions Terms:*

- We have moved the components of the MSA Solution from the SA to the MSA Solutions Terms.
- We have updated or clarified naming references within the MSA Solutions Terms.
- We have added additional product offerings to the MSA Solution.

If you have any questions about the changes we have made to these documents, please contact us at [legal@arcticwolf.com](mailto:legal@arcticwolf.com). Thank you for being part of the Arctic Wolf Pack!